

Information Regarding the:

TRA Assistance Phone Line

608-267-7772



TRA Assistance line is available 8:00 am to 4:00
Monday through Friday excluding days that
state offices are closed.

TAA/WIA Staff and TAA (Trade Adjustment Assistance) Participants should press one (1) to speak to a TRA (Trade Readjustment Allowances) representative.

Callers may leave a voice mail between 8:00 am and 4:00 pm Monday – Friday only.

FYI - Voice mail is now operating correctly.

Note: Pressing three (3) will connect you to the regular Unemployment Insurance claims assistance line and no TRA assistance will be available.

TAA participants and non-DWD staff can direct
E-mails to tra@dwd.wi.gov

Note: the mailbox for DWD MB UI TRA Milwaukee and
tramilw@dwd.wi.gov is no longer in service.



Participants with routine questions about the TAA program and benefits may call
the TAA Call Center toll free at:
1-888-258-9966